

# BlueShore Financial CENTRE FOR THE PERFORMING ARTS

*BlueShore Financial Centre for the Performing Arts at Capilano University*

## Visual Story



This package aims to support people with communication difficulties, learning disabilities, neurodiverse individuals and more. It can be used to help anyone.

**Need more information, or would you like to schedule a visit to get comfortable in the space?**

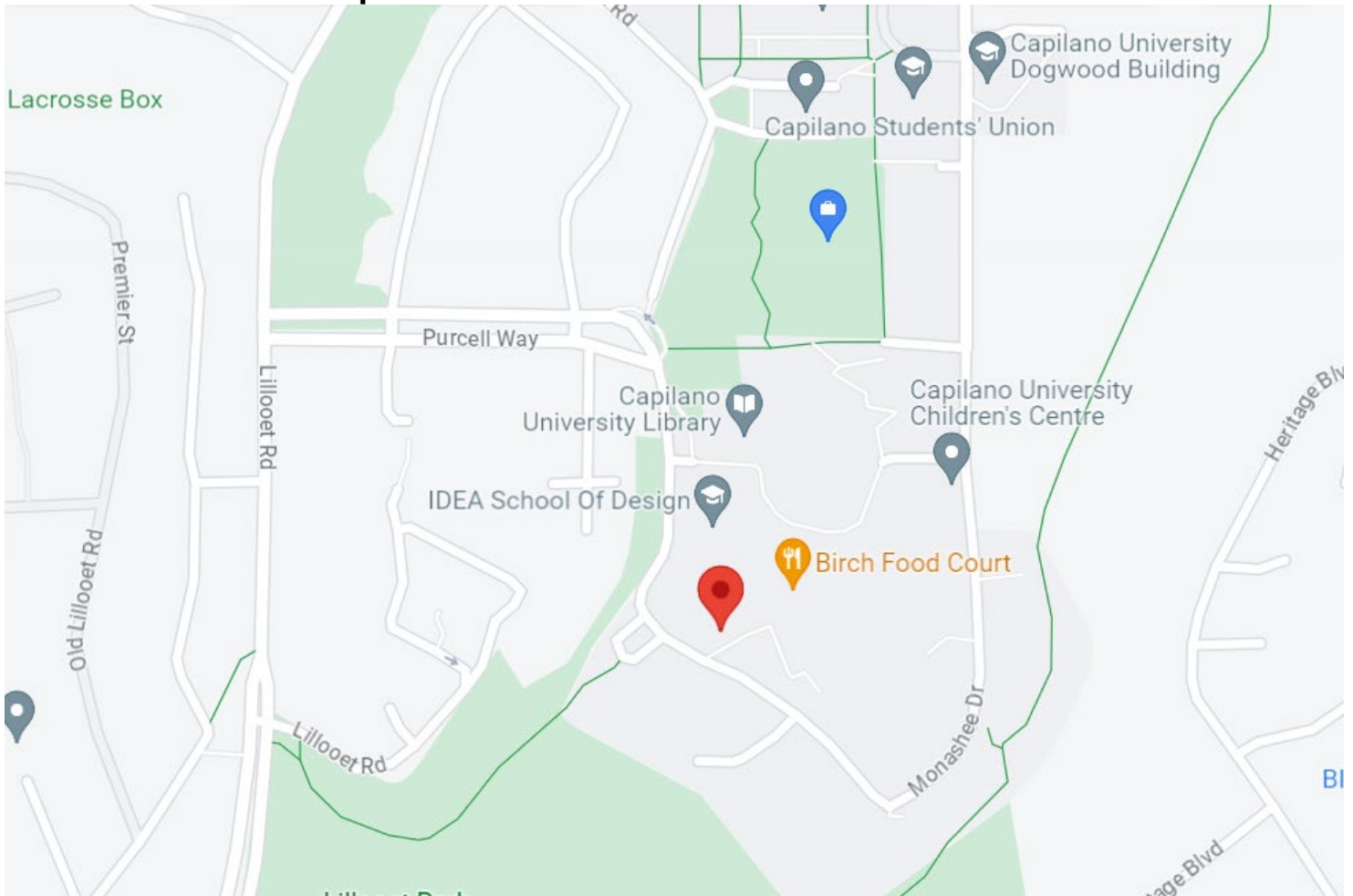
Contact Ginger King | Audience  
Services Assistant

Email: [gingerking@capilanou.ca](mailto:gingerking@capilanou.ca)  
Phone: 604.986.1911 ext. 3650

BlueShore at CapU is located at: 2055 Purcell Way, North Vancouver, BC

## How to get here:

**The BlueShore Financial Centre for the Performing Arts is located in the Birch Building on the Capilano University campus in North Vancouver. We are across from the Centre for Sport and Wellness**



**This picture shows our location (with a red mark) on a map of the surrounding area.**

### **By Car – parking info**

There are two parking meters located inside the Birch building (the building that houses the theatre). The only exception to this is if you are parking in the Short Term Lot (#7) where there is an outside meter specific to that location. Please note there is no flat rate in the short-term lot unless you are parking in the accessible parking spots with a designated SPARC permit.

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Before proceeding to the theatre you will need to note your license plate number. The flat rate for the evening (after 5 p.m.) and weekends/stats is \$4.75\*

To save time and for your convenience, we highly recommend pre-paying your parking using the Pay by Phone option. The lot number for Parking Lot #1, the main theatre parking lot, is 5783.

### **Getting Here:**

Northbound on Hwy 1 (Trans-Canada Highway):

Take Exit 22b at the north end of the Iron Workers Memorial (Second Narrows) Bridge. From Exit 22b, proceed through the first intersection in the centre lanes and continue up the hill on Lillooet Road to main entrance on Purcell Way (.5km). Turn right on Purcell Way.

Southbound on Hwy 1 (Trans-Canada Highway):

Take Exit 22b toward Lynn Creek, use the left two lanes to turn left onto Fern St. (signs for Mount Seymour Parkway/Lillooet Rd.), then proceed straight on to Lillooet Rd. to the main entrance on Purcell Way (.5km). Turn right on Purcell Way.

### **By Translink**

From Phibbs Exchange: Take the 245 bus to stop number 51754 (Purcell and Skeena). You will need to walk south down on Greg Lee Way toward the Birch Building to locate the theatre.

From Lonsdale and 3<sup>rd</sup> St: Take the 255 bus to stop number 51754 (Purcell and Skeena). You will need to walk south down on Greg Lee Way toward the Birch Building to locate the theatre.

**Translink Accessible Trip Planner:** <https://www.translink.ca/rider-guide/transit-accessibility>

**Moov It Website with transit information on how to get here:**

<https://moovitapp.com/index/en/public-transit-Capilano-University-Southwest-British-Columbia-site-151978449-145>

## Theatre Lobby Main Entrance

BlueShore Centre for The Performing Arts (also known as BlueShore at CapU) is a building that has theatre, music and dance performances, as well as other events.

The theatre seats 372 people with graded seating with stairs. The front row (A) has no stairs.



**This picture shows the main entrance to the building across from the accessibility parking lot**

There is an automatic button to open the doors from the outside.





**This picture shows the terrain of the sidewalk leading to the theatre building**

## The Lobby



### **This picture shows the Theatre Lobby in the Birch Building.**

This is where you will enter from outside. In the lobby you can pick up tickets, use the washroom or access the theatre.

Before the show starts people may be waiting outside in a line to keep the lobby clear. There may be some people who have asked to sit in the lobby instead of waiting outside. These people may be talking loudly. You are safe in the lobby.



If you need to leave during a show for whatever reason you are welcome to sit in the lobby and you can ask the Front of House Manager for help if you need it. You may still hear some of the sounds from the show while you are in the lobby but it should be quieter than inside the theatre space.

### **The Box Office**



**This picture shows the BlueShore at CapU Box Office.**

BlueShore at CapU is located at: 2055 Purcell Way, North Vancouver, BC

If you are visiting The BlueShore at CapU, you will need a ticket for your event. You might have purchased tickets in advance or be buying them when you arrive. You can pick up purchased tickets or buy a ticket at the Box Office from the Box Office Associate.

When you enter the theatre you will show your Print At Home ticket or the ticket from the box office. Your ticket may also be on your mobile device. An usher will scan your ticket QR or Barcode to count your attendance at the show.

## The Concession



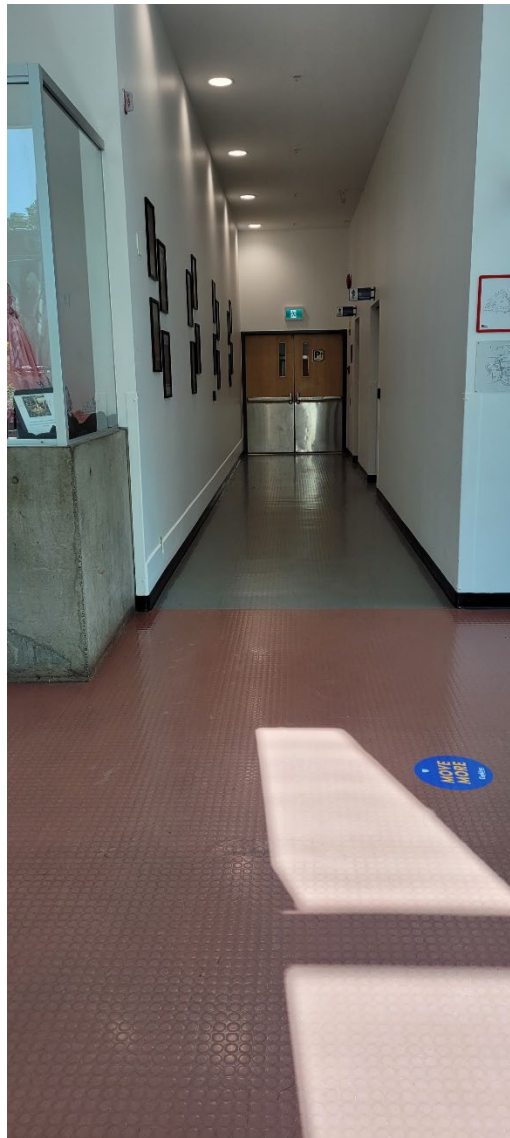
**This is a picture of the concession**

You may wish to purchase a drink or snack to enjoy in the theatre. The concession sells coffee, cold drinks, wine and beer. They also have snacks like chips and cookies. At the time this document was written, the concession can accept cash payment only.



## The Washrooms

When facing the theatre if you turn to the right, there is a hallway to the washrooms.



**This is the hallway to the washrooms.**

There is one gender neutral/accessible washroom and one men's and one women's with stalls inside

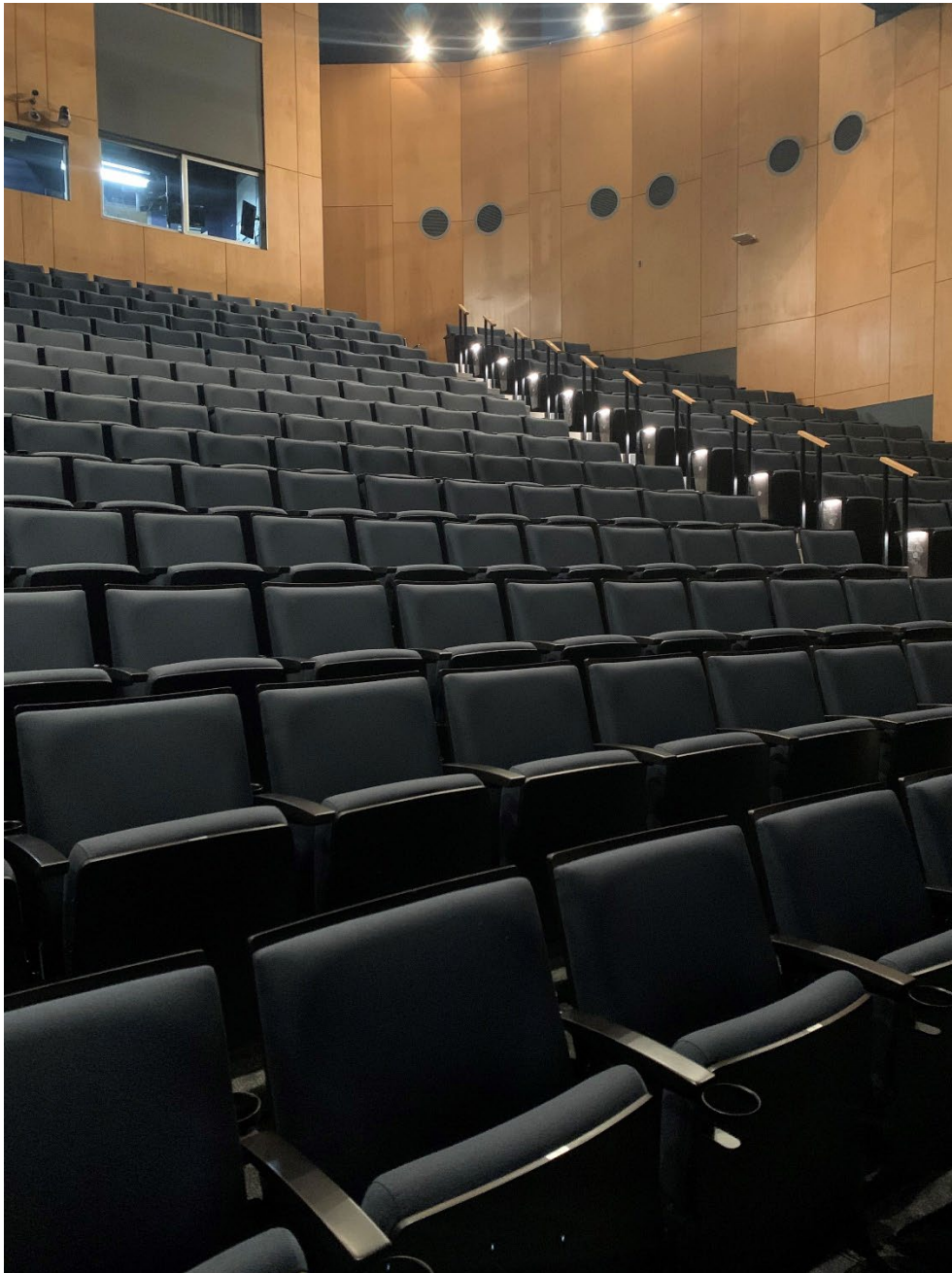
There are accessible stalls in each washroom. There is an accessible push button on the bathroom door on the right side of the washroom hallway.



**These are the washroom doors**

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## The Theatre



**This is a picture of the Theatre, taken from the entrance on the floor, showing the empty seats. The seats have cup-holders on each arm. All seats have a row and seat number that will match your ticket information. If you need or want to change seats, please speak with an usher.**





**This is a picture of an empty theatre, taken from the back of the theatre showing performers on the stage.**



**This is a picture of an empty theatre, taken from the stage. This is the performers' point of view. You can see the front row has no stairs and level access. The lighting and sound booths are at the back of the theatre. You may see theatre technicians working on them during the show.**

## The Theatre (continued)

The theatre doors will be opened half an hour before your show is set to start for the audience to enter. Sometimes the stage or seating looks a little bit different depending on the show. If you need to leave the space at any time you can exit through the door to the lobby.





## People you might see

**Front of House Manager:** This person will be moving around the space to answer questions plus will make sure you get into the performance and see the show. They will have an ID tag and are there to assist you.

**Here is a picture of a Front of House Manager at the entrance to the theatre.**



**Box Office Associate:** This is the person that will be sitting in the box office and will welcome you when you enter the lobby. They will help you pick up your tickets to the show or help you buy tickets if you have not purchased tickets before coming to the theatre.

**Volunteer or Student Usher:** This person will take your ticket from you before you enter the theatre space and will return it to you, they are a good person to ask if you have questions.

**Here is a picture of two ushers.** They are using ticket scanners to scan tickets for entry into the theatre.



**House Technicians:** This person will run the lights and sound for the show and they sit in the “booth” which is a small room up high in the back of the theatre. You may also see a technician using the sound board in the back right side of the theatre. This person controls the sound levels for the show

## About Service Animals

Service Dogs are welcome at all presentations. Service dogs perform specific services for individuals with disabilities that they cannot perform themselves including guiding the blind, alerting the deaf and helping individuals in wheelchairs pick up items or get in and out of the wheelchair. Please let us know if you are bringing your service dog.



## About Hearing Assist

Android and iPhone smartphones have apps that can amplify sound. Android has a free, built-in app called **Sound Amplifier** by Google LLC. It allows you to filter, adjust and amplify both the sound in your smartphone and the sounds around you.

To use this amplifier, connect your headphones, then go to Settings in your Android. Go to Accessibility, then Sound Amplifier or Settings, Accessibility, and then Downloaded apps.

iPhone's app store offers a variety of sound amplifying apps to choose from. One is **Sound Amplifier by Mighty Fine Apps LLC**. You can amplify and isolate sounds, even use it with Bluetooth® compatible devices. Connect your headphones and download and tap the app to get started.

For more sound amplifying apps, explore the app store for your smartphone. For all sound amplifying apps, you will need headphones to use them.



## Questions?

If you have any questions about anything you have read or seen in our Visual Story please contact the box office for more clarification. Call us at 604-990-7810 or email at [boxoffice@capilanou.ca](mailto:boxoffice@capilanou.ca)

**Thank you and we hope to see you soon!**